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PRESS RELEASE  
FOR IMMEDIATE RELEASE

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**Tampa, Florida (January 26, 2007)** The National Oilheat Research Alliance and Institute for Business & Home Safety hosted a meeting for Homeowner Insurers on Friday to report the ground breaking progress made over the last Quarter.

Currently, remediation can be very expensive, frustrating, and confusing for both the Insurance and Heating Industry. Jim Rocco, the main speaker, developed a methodology for risk based corrective actions when a product release occurs on a homeowners' property. He lectured on properly classifying releases and different components and factors that must play a role in the remedial action. If there has been a release that has not been contained, it will be necessary to conduct the initial investigation by sampling the soil either when removing the Underground Storage Tank (UST) or around the suspected area. If the classification and soil saturation are not at dangerous levels than there is no action needed. If the levels are above an action level, the next step is to remove the "hot spot" soil, test for vapors or odors detected in the building, and then test again. If the updated test results show dangerous levels again then there are two opinions: conducting further evaluation based on exposure pathways or conduct remedial action on the matter that was affected such as removing more soil, eliminate impacts to indoor air, and treat the groundwater. There will be forms to walk one through the progress to prove that not further action is needed. This methodology is designed to establish a usable procedure that will lead to appropriate remediations on a consistent basis.

John Donohue reported on the Static Test Evaluation and matrix (STEAM) which NORA is evaluating as a web based application for tank testing; Tim Quinn from Griffith Energy Service reported on the database system his company uses to monitor and inspect tanks. He indicated it has been successful and is part of the Boston Environment program. Finally, John Levey described the warranty programs that are common in the industry NORA has posted the PowerPoint presentation on our Bulletin Board under the Insurance Forum <http://www.norabb.org/bb/>. If you would like more details please contact M.R. Keyser at NORA.